

Physiotherapy Files at Archives New Zealand

Accident Compensation Corporation, Head Office – Records

Medical Files – Physiotherapists Policy, 1979 - 1982: AACT, W3912, Box 67, 7/1/5, part 2

- Large file bound in left corner by a clip – could be difficult to photograph the entire file to a high quality
- Contains extracts from the minutes of the Physiotherapy Board meeting regarding such issues as the purging of the register (deletion of names of people who have not replied to an official letter regarding registration)
- Numerous letters to ACC regarding: Cybex machine and literature relating to machine, time length of physiotherapist consultations, physiotherapist fees, permission for bonded physiotherapists to join Volunteer Services Abroad (VSA) as there is a surplus of physiotherapists, issues for New Zealand Society of Physiotherapists (NZSP) to discuss with ACC, use of Dionin, Supply of M3 forms only to Medical Practitioners, Physiotherapist claims and issues surrounding annotation, complaint from a patient regarding treatment (asking ACC not to pay the practitioner), interpretation of law regarding ACC and “suitable practitioners”
- Rules of the NZSP Inc. 1981
- NZSP to Director of ACC regarding Australian physiotherapist, Mr D. Kemp being brought to New Zealand to assist with the implantation of the Back Care Programme
- Reports on meetings between ACC and NZSP
- New rules of NZSP
- NZSP refusal to give ACC its membership list (September 1980)
- Complaint against a physiotherapist – Minister of Labour (Jim Bolger) also involved
- Complaints by physiotherapists about ACC
- Letter from the Ombudsman to ACC regarding a complaint from a physiotherapist
- Letter from IRD to ACC denying the ACC permission to access information regarding physiotherapists fees and tax information
- Scale of fees covered by ACC
- Complaint about ACC coverage of practitioners fees
- Transcript of a call to Radio Pacific Live Talkback Show regarding physiotherapists charging extra for ACC visits
- 16 page report from T M Avery, physiotherapist to Ombudsman – complaint against ACC and a significant amount of correspondence relating to this complaint
- Issues regarding reimbursing physiotherapists for treatment
- Programme of 25th Biennial National Conference of Physiotherapists in Christchurch

- Letters from New Zealand Manipulative Therapists Association and also a list of graduates
- Physiotherapy Fees Surveillance – tables of amounts being paid to physiotherapists
- Rule Book of NZSP
- Proposal for changes to physiotherapy referral forms

Overall file is indicative of a degree of hostility between NZSP and ACC

Medical Files – Physiotherapists Fees, 1979-1981: AACT, W3912, Box 67, 7/1/5/1, part 4

- Large file
- Minutes of meeting between ACC and NZSP and a representative from the Department of Health
- Clarification of physiotherapists right to charge a fee on top of the ACC payment
- Reimbursement of physiotherapists
- Complaints by patients regarding the “ridiculously low” amount that ACC reimburses physiotherapists
- Minutes of meeting between Treasury, Health Department, Department of Labour and ACC (April 1981)
- Letters from individuals regarding injuries not covered by ACC
- Paperwork regarding formal hearings regarding individual claims to ACC to cover costs of physiotherapist treatment
- Numerous letters regarding ACC caps on reimbursing practitioners
- Letter from a physiotherapist requesting advice about establishing a private practice and the ACC reply with limited advice
- Some material is a duplication of what is contained in file: AACT, W3912, Box 67, 7/1/5 part 2
- Letter from New Zealand Railways regarding “excess” fee charged by physiotherapists to patients
- Letter from Dunlop New Zealand regarding an employee who expected Dunlop to pay his excess fee from physiotherapist treatment

Medical Files – Physiotherapists: Physiotherapy Negotiating Committee, 1980-1981: AACT, W3912, Box 67, 7/1/5/2, part 1

- Large file
- Minutes of meetings of ACC Physiotherapy Negotiating Committee involving ACC and NZSP. Issues raised included: level of physiotherapy fees, explanation of annotation line, presentation of M3 and M3A forms
- Correspondence between ACC and NZSP relating the Negotiating Committee
- ACC Newsletter
- Medical Information Bulletin
- Statistics on physiotherapy charges and length of consultations
- NZSP Newsletter

- Results of a survey conducted in March 1981 on fees being charged by a random sample of 23 physiotherapists in private practice
- Report on monitoring the Annotation Line

Medical Files – Physiotherapists: Policy 1982 – 1984: AACT, W3912, Box 67, 7/1/5 part 3

- Large File
- Communication between the Minister of Labour (Jim Bolger) and the NZSP
- Correspondence regarding the extreme pressure the Hospital Physiotherapy Departments are under
- Letter regarding meeting between Acting Minister George Gair and NZSP
- Costs of the provision of materials by physiotherapists and corsets supplied by physiotherapists
- Information about the Diploma in Musculo-Skeletal Medicine
- Setting up and role of a physiotherapy advisory committee
- Accident and Emergency Departments and physiotherapy referrals
- Correspondence regarding High Court action taken by NZSP against ACC
- Proposal for a clinical trial of Decadion/Xylocaine
- Letter from a doctor alleging “gross overtreatment” by physiotherapists
- Departmental Draft – The Social Security (Physiotherapists Benefits) Regulations 1983
- Correspondence regarding a proposal reducing the number of visits to a physiotherapist covered by ACC to be reduced from 10 visits to 6
- Some material is a duplication of what is contained in file: AACT, W3912, Box 67, 7/1/5 part 2
- Conference programme – Challenge of the Lumbar Spine
- Correspondence regarding Occupational Physiotherapy; also a long document connected to this

Medical – Medical Physiotherapists Policy, 1973-1979: AACT, W2978, 620, Box, 294, 7/1/5/1, R3413044

- Large file
- Internal letter from The Chairman (ACC) to Mr Walker (Medical Officer, ACC) regarding potential investigation into J Bonica (Physiotherapist, Napier) – 31 August 1979
- Letter from J Bonica (Physiotherapist, Napier) to K Sandford (Chairman, ACC) regarding allegations made by the ACC of abusing the use of claims – 31 August 1979
- Correspondence between T M Avery (for Medical Director, ACC) and K J Glover (Physiotherapist, Upper Hutt) regarding establishment of the Natural Health Centre in Upper Hutt – July/August 1979
- Correspondence between T M Avery (for Medical Director, ACC) and H Lowther regarding fees for the treatment of her daughter – August 1979

- Correspondence between R C Doherty (Medical Director, ACC) and W A Brabazon (Medical Officer, Presbyterian Social Service Association) regarding referrals for physiotherapy treatments – August 1979
- Letter from W A Brabazon (Medical Officer, Presbyterian Social Service Association) to H M Karn (Regional Medical Officer, ACC) regarding extended treatments beyond the scope of the M3 Form – 26 July 1979
- Letter from P C Morpeth (National Secretary, NZ Society of Physiotherapists) to L J Castle (Ombudsmen, Office of the Ombudsmen) regarding concerning issues raised with the ACC that remain unresolved – 1 August 1979
- Meeting between NZ Society of Physiotherapy representatives and ACC Executives – Minutes – 25 July 1979 (2 pages)
- Internal letter from The Chairman (ACC) to Mr Walker (Medical Officer, ACC) regarding remedial work to M3 Forms, declinature, Ten Treatments, Special Skill and the Advisory Committee following the meeting with NZ Society of Physiotherapists – 1 August 1979
- Letter from R C Doherty (Medical Director, ACC) to G Wood (National President, NZ Society of Physiotherapists) concerning restrictions placed on private physiotherapists by ACC – 20 July 1979
- Discussion notes prepared by the NZ Society of Physiotherapists on their meeting with the Representatives of the ACC – 25 July 1979 (3 pages)
- Letter from P Morpeth (National Secretary, NZ Society of Physiotherapist) to I C Chote (Secretary, ACC) regarding any comments made during their discussion and submission of complaints to the Ombudsmen – 1 August 1979
- Letter from D J Gordon (Chief Physiotherapist, Wellington Hospital Board) to C Doherty (Medical Director, ACC) disputing the overuse of physiotherapy treatments – 16 July 1979
- Correspondence between R C Doherty (Medical Director, ACC) and G B Drew regarding treatment received by his wife and the ACC declining to further fund this treatment – July 1978
- Document prepared by R C Doherty (Medical Director, ACC) regarding changes to claims made by physiotherapists – 10 July 1978 (1 page)
- Correspondence between T M Avery (for Medical Director, ACC) and R A McKenzie regarding misinterpretations for the eligibility to claim treatment fees – July 1979
- Internal letter from R C Doherty (Medical Director, ACC) to Chairman (ACC) regarding evaluation since changes to physiotherapy claimant processes – 25 July 1979
- Letter from W J Ryan (Assistant Director of Finance) to Medical Director (ACC) regarding non-bulk billing of physiotherapy fees – N.D.
- Letter from Chairman (ACC) to Mr Watt (ACC) regarding continuing difficulty with the society of physiotherapists and importance of clarifying ACC's position – 24 May 1979
- Correspondence between Executive Officer (ACC) and T M Avery (for Medical Director, ACC) regarding who pays for physiotherapy treatment to armed services personnel – May 1979

- Letter from F Fleming (Public Affairs Manager) and The Editor (Dominion Post) regarding inaccuracies in the way the Dominion reported how services are paid to accident victims (w/ attached newspaper article) – 18 May 1979
- Letter from R C Doherty (Medical Director, ACC) to J Maule (NZ Society of Physiotherapists) regarding problems of mutual interest concerning physiotherapy services – 13 May 1977
- Letter from A Metenger (ACC) to Minister of Health (Parliament Buildings) regarding concerns over the M3 Forms imposed by the ACC – 11 May 1979
- Correspondence between W P Gourdie (Secretary, Ashburton Hospital Board) and R C Doherty (Medical Director, ACC) concerning misunderstandings of the content included in the ACC Medical Newsletter No. 9 (w/ attached copy of newsletter) – May 1979
- Correspondence between I C Chote (Secretary) and P C Morpeth (National Secretary, NZ Society of Physiotherapists) regarding further discussions between the Society and the Commission surrounding changes to physiotherapy treatment claims – April 1979
- Letter from P C Morpeth (National Secretary, NZ Society of Physiotherapists) to Rt Hon H Watt (Commissioner, ACC) regarding relationship between NZ Society of Physiotherapists and the ACC (w/ attached document “Summation of Relationship and Dealings Between the ACC and the NZ Society of Physiotherapists”–3 pages) – 9 April 1979
- Correspondence between M A Brensell (Director of Physiotherapy Services, Dunedin Hospital) and R C Doherty (Medical Director, ACC) regarding ACC providing better services for private rather than publicly operating physiotherapists – February 1979
- Correspondence between W J O’Halloran (Physiotherapist) and M Leydon (General Manager) concerning coaches being able to directly referring patients for physiotherapy treatment – March 1979
- Internal letter from R C Doherty (Medical Director, ACC) to Director of Compensation (ACC) regarding changes to physiotherapy fees (w/ attached document “Physiotherapy Fees” – 1 page) – March 1979
- Circular memorandum prepared by K E San (for Director, Department of Health) outlining changes by the ACC to physiotherapy benefits – 15 March 1979
- Correspondence between R C Doherty (Medical Director, ACC) and M K Lamont (Secretary, NZ Private Physiotherapists Association) regarding the new system for physiotherapy claims – March 1979
- Correspondence between R C Doherty (ACC) and A G Scott (Director, Department of Health) regarding proposed changes by ACC to physiotherapy claims – March 1979
- Letter from R C Doherty (Medical Director, ACC) to Director-General of Health (Department of Health) regarding concerns over the para-medical services in respect of personal injury by accident – 12 March 1979
- Correspondence between G Wood (National President, NZ Society of Physiotherapists) and K Sandford (Chairman, ACC) regarding payment

for physiotherapy services for patients receiving benefits from the commission – March 1979

- Letter from M K Lamont (Secretary, NZ Private Physiotherapists Association) to C Doherty (Medical Director, ACC) regarding gratitude over consideration of the NZ Private Physiotherapist's Association position – 26 February 1979
- Document prepared by G Wood (National President, NZ Private Physiotherapists Association) and D McKenzie (President, NZ Private Physiotherapists Association) on "Brief for Discussions with the ACC and the NZ Medical Association" – N.D. (2 pages)
- Internal letter from The Chairman (ACC) to the Medical Director (ACC) requesting proposed changes to physiotherapy fees – 14 December 1978
- Letter from The Chairman (ACC) to Medical Director (ACC) concerning patients being given inconsistent information by doctors and physiotherapists on ACC's policy on non-accident related injuries – 30 November 1978
- Document prepared by P R Hayes (Investigating Officer, ACC) concerning "Physiotherapy Fees – Investigation – T P Bonica – 5 September 1978 (3 pages)
- Green bound copy of "Investigating Officer's Report No .22 – J P Bonica, Physiotherapist, Napier" – N.D.
- Internal letter prepared by R C Doherty (Medical Director, ACC) to The Commission regarding appointment of Advisory Physiotherapist to the ACC – 9 October 1978
- Correspondence between R C Doherty (Medical Director, ACC) and J Maule (NZ Society of Physiotherapists) regarding fees charged by physiotherapists direct to ACC on bulk bills – 13 May 1977
- Internal correspondence between H Watt (ACC) and R C Doherty (Medical Director, ACC) regarding employment of an advisory physiotherapist in the ACC – April-June 1978
- Internal letter from G A West (Medical Director, ACC) to R C Doherty (Medical Director, ACC) regarding surveillance of physiotherapy fees – 5 September 1978
- Letter from R C Doherty (Medical Director, ACC) to J P Bonica (Physiotherapist, Napier) concerning ACC paying outstanding claims at a reduced rate than claimed for – 5 September 1978
- Letter from R A Mail (Secretary, Physiotherapy Board) to The Secretary (ACC) regarding the disciplinary powers of the physiotherapy board contained in section 24 of the Physiotherapy Act 1949 – 29 August 1978
- Letter from The Chairman (ACC) to Medical Director and Assistant Director of Finance (ACC) concerning statements made by O R Nicholson about individual physiotherapists being paid disproportionately large sums by ACC annually – 9 August 1977
- Correspondence between R C Doherty (Medical Director, ACC) and J P Bonica (Physiotherapist, Napier) regarding delays in the outcome of ACC's investigation – 31 July 1978

- Correspondence between J Moran (Surgeon Superintendent, Public Hospital, Oamaru) and R C Doherty (Medical Director, ACC) concerning general practitioner's sending their patients to private physiotherapists unnecessarily – June 1978
- Copy of "The Social Security (Physiotherapy Benefits) Regulations 1951 (Reprint) – 7 pages
- Correspondence between J M Greeks and G A West (Medical Officer, ACC) concerning her intention to start a practice in Ngunguru – May/June 1978
- Letter from K L Sandford (Chairman, ACC) to R C Smith regarding the interrelationship between physiotherapy and therapeutic massage – 21 April 1978
- Letter from G A West (Medical Officer, ACC) to Mr Swan (Director of Clinical Services, Department of Health) regarding possible amendments to the Social Security Regulations 1951 – 10 April 1978
- Letter from N C Peach (Executive Officer, Medical Administration, ACC) to Director of Finance (ACC) regarding proposed changes to Form C19 to allow for additional information for fee checking purposes – 10 April 1978
- Letter from National Secretary (NZ Society of Physiotherapists) to D J Cochrane (Executive Assistant, ACC) regarding the commission's channels of communication with the NZ Society of Physiotherapists – 15 March 1978
- Letter from A Craig (for Director, Division of Clinical Services, Department of Health) to G West (Medical Officer, ACC) regarding submissions made by the NZ Physiotherapists National Private Practitioners Association concerning possible amendments to the Social Security (Physiotherapy Benefits) Regulations 1951 – 3 March 1978
- Document prepared by the NZ Physiotherapists National Private Practitioners Association regarding "Social Security (Physiotherapy Benefits) Regulations 1951 – N.D. (3 pages)
- Correspondence between K L Sandford (Chairman, ACC) and P G Wood (National President, NZ Society of Physiotherapists) concerning P G Wood's election as president of the NZ Society of Physiotherapists – February 1978
- Correspondence between R C Doherty (Medical Director, ACC) and R C Smith (Ngaio) regarding recognition of the preventative and curative value of masseuses – October 1977
- Meeting between Representatives of the Physiotherapy Profession and ACC – Minutes – 13 December 1977 (3 pages)
- Correspondence between R C Doherty (Chairman, ACC) and R C Smith concerning recognition of trained masseurs as therapeutic practitioners – December 1977
- Letter from D A Rennie (Director of Research and Planning, ACC) to the Medical Director (ACC) regarding R C Davis's submission about recognition of skilled and qualified trained masseurs eligibility for registration – 7 December 1977

- Testimonials to R C Doherty (Chairman, ACC) on the value of professional massage by G K Glynn (Office Solicitor, Ministry of Works and Development).
- Several submissions by R C Smith (Masseur, Ngaio) to Rt Hon F Gill (Minister of Health, Parliament Buildings), Rt Hon A McCready (Minister of Police, Parliament Buildings), and R J La Varis (Parliament Buildings) on the benefits of therapeutic massage – July 1977
- Correspondence between Rt Hon F Gill (Minister of Health, Parliament Buildings) and R C Smith (Masseur, Ngaio) arguing reasons for supporting the amendment of legislation to permit qualified masseurs to undertake a qualified physiotherapist's work – August-October 1977
- Correspondence between R C Doherty (Medical Director, ACC) and National Secretary (NZ Society of Physiotherapists) regarding perspective on a publicity campaign to be launched by ACC – November 1977
- Letter from G West (Medical Officer, ACC) to M K Lamont (Secretary, Physiotherapy Private Practitioners Association) regarding a request for the number of qualified physiotherapists working in each practice – 15 November 1977
- Document prepared by the Medical Director of ACC for the ACC concerning issues with physiotherapist's exploiting ACC's systems – 14 November 1977
- Letter from R C Doherty (Medical Director, ACC) to A G Hughson (National Secretary, NZ Society of Physiotherapists) concerning discussions with a permanent committee appointed by the society that deals with ACC matters – 13 September 1977
- Correspondence between G A West (Medical Officer, ACC) and M K Lamont regarding data on how many physiotherapists had claimed over the past three years – August 1977
- Correspondence between R C Doherty (Medical Director, ACC) and J Maule (NZ Society of Physiotherapists) regarding alterations to the bulk billing system – July 1977
- Correspondence between G A West (Medical Officer, ACC) and G H Oldham (Physiotherapist, Christchurch) regarding queries on how many physiotherapy treatments ACC is willing to pay for – July 1977
- Letter from R C Doherty (Medical Director, ACC) to J Maule (NZ Society of Physiotherapists) regarding issues arising from the meeting between the society and the ACC on 11 May 1977 – 13 May 1977
- Correspondence between G A West (Medical Officer, ACC) and J Blackman (Physiotherapist, Auckland) regarding no limit on the number of claims an individual physiotherapist may make – April 1977
- Correspondence between M K Lamont (Secretary, NZ Physiotherapists National Private Practitioners Association) and G A West (Medical Officer, ACC) regarding a list of private physiotherapy practitioners (w/ attached list) – January 1977
- Letter from G A West (Medical Officer, ACC) to J R Wheeler (Physiotherapist, Hastings) regarding details of two patients who received a disproportionate amount of treatments – 14 January 1977

- Correspondence between W C Duncan (GP, Palmerston North) and R C Doherty (Medical Director, ACC) regarding a physiotherapist attempting to make retrospective claims and have W C Duncan authorise them – 14 October 1976
- Internal letter from G A West (Medical Officer, ACC) to J Boullon (Statistical Officer, ACC) concerning statistical information on physiotherapy claims in preparation for upcoming meeting between the ACC and the NZ Society of Physiotherapists – 12 May 1976
- Correspondence between Minister of Labour, R Ashcroft (patient), and Rt Hon. T F Gill (Minister of Health, Parliament Buildings) regarding the Upper Hutt Natural Health Centre “conning” the elderly and the ACC – March-May 1976
- Correspondence between R Young (Physiotherapist, Upper Hutt) and R C Doherty (Medical Director, ACC) regarding the need to obtain a medical reference before commencing with treatment – July 1976
- Document prepared by J M Boullon (Statistics Officer, ACC) on “Physiotherapy Data That is Available” – 27 May 1975 (1 page)
- Document on “NZ Physiotherapist’s National Private Practitioner’s Association” list – N.D. (5 pages)
- Letter from R P Noble (Solicitor) to Chief Solicitor regarding “Copyright in the Sign of the Commission” – 11 July 1974

Medical – Medical Physiotherapists Fees, 1979-1980: AACT, W2978, 620, Box 295, 7/1/5/1, R3413045

- Medium file
- Letter from B Wardle (Development Leader) to N C G Peach (Executive Officer, Medical Administration) concerning compilation of a computer list of physiotherapists – 3 December 1979
- Two blank “Request for Computer List of Medical Practitioners – N06” forms addressed to M Foster (Production Supervisor) – N.D.
- Internal letter from R C Doherty (Medical Director, ACC) concerning “Physiotherapy and the ACC”, specifically the maximum the ACC is prepared to pay private physiotherapists for their work on clients with personal and accidental injuries – 10 July 1979
- Letter from the Chairman to Mr Walker concerning ministerial correspondence with Mrs Allan (Physiotherapist), L G Geden (Physiotherapist) and Mr Searle (Physiotherapist) – December 1979
- Correspondence between J B Bolger (Minister of Labour) and M E Bassett (MP for Te Atatu) concerning initiatives to curb physiotherapist’s engaging in overtreatment of their clients, and subsequently making claims to ACC for the treatments – November-December 1979
- Letter from The Chairman to Mr Walker concerning “Physiotherapy – Bonica” and criticising the imposition of a maximum fee for physiotherapists if they want to be able to claim from ACC – 10 December 1979
- Correspondence between R C Doherty (Medical Director, ACC) to His Worship the Mayor (Kawerau) regarding the cancellation of Mr Searle’s

(Physiotherapist) travel allowance between Whakatane and Kawerau – November-December 1979

- Letter from The Chairman to Mr Walker addressing further concerns about the ACC's preapproval policy for physiotherapist's intending to charge above the ACC's imposed maximum fee– November 1979
- Correspondence between T M Avery (for Medical Director) and Y C Larsen (Legal Division) concerning defects in physiotherapy service certificates – October-November 1979
- Correspondence between D Watson (Physiotherapist) and T M Avery (for Medical Director, ACC) concerning the return of receipts after ACC's declining of reimbursement – November 1979
- Letter from T M Avery (Physiotherapist) to Mr Walker (Chairman, The Commission) concerning suspension of J P Bonica's payments by the Medical Director pending an enquiry – August-October 1979
- Confidential Interim Report prepared by T M Avery (Staff Physiotherapist) concerning the Investigation of J P Bonica – 29 October 1979 (3 pages)
- Letters from R C Doherty (Medical Director) to J P Bonica (Physiotherapist) regarding the sheer volume of claims made to the ACC by his physiotherapy practice – August 1979
- Correspondence between J M Bolger (Minister of Labour) and A P D Friedlander (MP for New Plymouth) concerning difficulties with claims submitted by L Geden – October 1979
- Correspondence between A P D Friedlander (MP for New Plymouth) and F J Brooking concerning problems in obtaining payments for physiotherapy fees incurred as a result of a sustained injury – October 1979
- Correspondence between R C Doherty (Medical Director) and J W Gendall (Barrister, Buddle, Anderson, Kent & Co.) concerning R A McKenzie's declined ACC claim – October 1979
- Correspondence between R C Doherty (Medical Director, ACC) and F A Conlon (Employee Relations Manager, Pulp and Paper Company LTD) concerning the withdrawal of mileage allowances for several physiotherapists across New Zealand – September 1979
- Correspondence between N C G Peach (Executive Officer, Medical Administration) to J G Dewhirst(Physiotherapist, Cambridge) concerning declined request for a patient's M3 form – September 1979
- Correspondence between G Mirkin (Messrs Fitch Mackay Walker and Crush) and T M Avery (Medical Director, ACC) concerning N S Mirkin's M3 claim form – September 1979
- Correspondence between J W Ridley (MP for Taupo) and K L Sandford (Chairman) providing justification for tighter regulations surrounding physiotherapy claims to ACC – August 1979
- Summary of telephone call between J W Ridley (MP for Taupo) and T M Avery concerning the ACC \$4 limit for unexplained physiotherapy claims – 14 August 1979
- Letter from T M Avery (for Medical Director) to The Director of Finance concerning reimbursement of physiotherapist charges to claimants – 16 August 1979

- Document prepared by E K Lodge (Executive Director Accounts) to Assistant Director of Finance (Operations) concerning outline of the “reimbursement of Physiotherapy Charges to Claimants” – 23 July 1979 (2 pages)
- Correspondence between L J Fahy (Commissioner) and L J Castle (Ombudsmen) regarding the extensive delay on the ACC claim submitted by W J Lewis – July-August 1979
- Correspondence between T M Avery (Staff Physiotherapist) and J A L Oliver (Senior Solicitor) concerning claims for D R Montgomery - August 1979
- Letter from T M Avery (for Medical Director, ACC) to Mrs Ritson (Wellington Physiotherapy Clinic) concerning data on the number of treatments received by pending claimants – 16 July 1979
- Letter from T M Avery (Staff Physiotherapist) to Mr Peach (Medical Director) regarding the processing of M3 forms – 30 May 1979
- Correspondence between T M Avery (for Medical Director, ACC) and R H Weeks (Orthopaedic Surgeon, Roger Harman Weeks) regarding reluctant reimbursement of D M Reed – August 1979
- Letter from T M Avery (for Medical Director, ACC) to J W Gendall (Buddle, Anderson and Kent & Co) regarding evidence for non-payment of patients accounts – 10 August 1979
- Correspondence between J Eady to T M Avery (ACC) concerning under-payment of Mrs Ferguson following treatment of B R Lochlore – 7 August 1979
- Numerous letters between ACC and physiotherapist’s clients, their lawyers, MPs, physiotherapists, medical specialists, and GPs expressing frustration/legal action due to the delays and complications that had emerged since the introduction of regulations (i.e., M3 Forms) for ACC claimants – 1979
- Correspondence between L J Castle (Ombudsmen) and Mr Sandford (Chairman, ACC) concerning complaints made by the NZ Society of Physiotherapists on the imposed restrictive conditions for ACC claims – June 1979
- Correspondence between G B Armstrong (National Secretary, NZ Society of Physiotherapists) and Rt Hon H Watt (Commissioner, ACC) regarding delayed publication of their Newsletter to Medical practitioners and physiotherapists following the implications of ACC’s proposals – March 1979
- Meeting of Private Physiotherapists Group with the Medical Director (ACC) – Report – 22 February 1979 (2 pages)
- Numerous correspondence between J Maule (Physiotherapist) and R C Doherty (Medical Director, ACC) concerning an investigation into J Bonica regarding overusage of ACC claims (w/ attached confidential commissioners report on J Bonica’s practice – 5 pages) – March-August 1978
- Numerous enquiries by ACC into physiotherapists making an unusually large amount of claims per patient – 1978

Medical – Medical Physiotherapists Fees, 1979: AACT, W2978, 620, Box 295, 7/1/5/1, R3413046

- Medium file
- Correspondence between D R Perry and G A West (Medical Officer, ACC) concerning prolonged treatment of specific clients – June 1978
- Letter from G A West (Medical Officer, ACC) to J Grainger concerning bursary obligations before health benefits can be claimed – 21 June 1978
- Internal letter from Chairman (ACC) to Medical Director (ACC) regarding what was being done with regard to surveillance and control of physiotherapist's fees – 19 June 1978
- Correspondence between G A West (Medical Officer, ACC) and M Metcalfe (for Medical Officer of Health, Department of Health) concerning payments made by Department of Health to J P Bonica – May 1978
- Letter from G A West (Medical Officer, ACC) to P Sturgis (Physiotherapist) regarding over-claiming on mileage – 22 May 1978
- Letter from R C Doherty (Medical Director, ACC) to Director of Finance (ACC) concerning revising the Medical Fees Contract – 17 May 1978
- Correspondence between A Scoular (Physiotherapist) and G A West (Medical Officer, ACC) regarding justification for mileage costs – May 1978
- Letter from G A West (Medical Officer) to D Gordon (Charge Physiotherapist, Wellington Public Hospital) regarding information on the number of treatments provided by private physiotherapists in the Wellington region – 8 May 1978
- Correspondence between G A West (Medical Officer, ACC) and M Y Jackson (Physiotherapist) regarding her increased fees and ACC's unwillingness to accept claims for high per unit prices of physiotherapy services – April/May 1978
- Letter from G A West (Medical Officer, ACC) and C Davey (Physiotherapist) regarding justification for overuse on mileage claims – 27 April 1978
- Letter from G A West (Medical Officer, ACC) to M K Lamont concerning investigation into JP Bonica – 26 April 1978
- Letter from R C Doherty (Medical Director, ACC) to J P Bonica (Physiotherapist, Napier) regarding impending investigation to the large amount of ACC claims made through his practice – 26 April 1978
- Internal letter from G A West (Medical Officer, ACC) to The Chairman (ACC) concerning urgency on the J P Bonica case in light of Bonica's intentions to leave New Zealand – 22 March 1978
- Correspondence between R C Doherty (Medical Director, ACC) and E Boyes regarding re-negotiations on the fee structure for claims – March 1978
- Correspondence between G A West (Medical Officer, ACC) and P Hesterman (Physiotherapist) concerning overuse of double-fee claims to ACC – February 1978

- Correspondence between M Houlding and G A West (Medical Officer, ACC) regarding scale of fees charged by recent graduate physiotherapists – January/February 1978
- Letter from G A West (Medical Officer, ACC) and R Young (Physiotherapist, Natural Health Centre LTD) regarding clarification of services provided for ACC claims – 27 January 1978
- Correspondence between G A West (Medical Officer, ACC) and W R Parker (Physiotherapist) regarding clarification for idiosyncratic abbreviations used in his ACC claims – January 1978
- Correspondence between G A West (Medical Officer, ACC) and B Paynter (Physiotherapist) regarding Paynter's increased per unit claims due to operating over the Christmas/New Year period – 27 January 1978
- Letter from G A West (Medical Officer, ACC) to T Crawford (Physiotherapist, Whangarei) concerning overuse of claims for individual patients – 19 January 1978
- Correspondence between L Geden (Physiotherapist, New Plymouth) and G A West (Medical Officer, ACC) regarding physiotherapy benefit payments – November 1977
- Correspondence between G A West (Medical Officer, ACC) and G N Alison (Physiotherapist, Remuera) regarding amount ACC was willing to pay for claims in light of the increased prices physiotherapists were beginning to charge – November 1977
- Correspondence between G A West (Medical Officer, ACC) and M Franklin (Physiotherapist, Auckland) regarding increased fees and ACC's unwillingness to accommodate price hikes – November 1977
- Letter from R C Doherty (Medical Director, ACC) and J S Maule (NZ Society of Physiotherapists) regarding a paragraph in a Medical Newsletter addressing concerns over the increasing prices of physiotherapy treatment – 2 November 1977
- Letter from G A West (Medical Officer, ACC) to L M Egerton (Physiotherapist, Invercargill) regarding illegitimate use of mileage allowance – 2 November 1977
- Correspondence between M Laslett (Physiotherapist, Auckland) and G A West (Medical Officer, ACC) regarding justification for increase in pricing – September 1977
- Internal letter from G A West (Medical Officer, ACC) to R H Doherty (Medical Director, ACC) regarding concerns over physiotherapy fees – 29 September 1977
- Correspondence between G A West (Medical Officer, ACC) and H Tollemache (Physiotherapist, New Lynn) regarding rejection of paying claims at Tollemache's proposed increased rate per treatment – September 1977
- Correspondence between R H Doherty (Medical Director, ACC) and M Metcalfe (for Medical Officer of Health, Department of Health) concerning annual payments made to J P Bonica – September 1977
- Correspondence between J Maule (Physiotherapist, Wellington) and G West (Medical Officer, ACC) regarding justification of price increase – September 1977

- Internal correspondence between M Park (Assistant Director of Finance, ACC), W J Ryan (Chief Accountant, ACC) and The Chairman (ACC) concerning O R Nicholson's report which documented individual physiotherapists receiving over \$20,000 in claims – August 1977
- Correspondence between J C Mesdames & J C Bridgman (Meadowbank Home & Hospital for the Aged, Remuera) and G A West (Medical Officer, ACC) regarding claim entitlements – August 1977
- Letter from G A West (Medical Officer, ACC) to E A Batchelor (Physiotherapist, Milton) regarding variance in treatment fees for a particular client – 12 August 1977
- Letter from G A West (Medical Officer, ACC) to M Brown (Secretary of the Physiotherapy Board) concerning a list of members of the Private Practitioners Association that are claiming from ACC – 27 June 1977
- Generic letter sent by G A West (Medical Officer, ACC) to numerous physiotherapists concerning non-replies on how many qualified staff were employed at their practices – 5 May 1977
- Numerous queries from physiotherapists to G A West (Medical Officer, ACC) about how the fee structure works for claims – 1977
- Internal letter from G A West (Medical Officer, ACC) to The Chairman (ACC) regarding surveillance of physiotherapy fees – 11 March 1977
- Generic letter from G A West (Medical Officer, ACC) to numerous physiotherapists asking whether they refer their patients back to their doctor at any stage of treatment – 18 January 1977
- Letter from G A West (Medical Officer, ACC) to J bouillon (Statistics Officer, ACC) regarding number of services given by a select group of physiotherapists – 9 November 1976
- Correspondence between G A West (Medical Officer, ACC) and I Searle (Physiotherapist, Whakatane) regarding mileage and number of services per day concerns – July 1976
- Letter from G A West (Medical Officer, ACC) to P J Drury (Physiotherapist, Wellington) regarding higher than average fees – 6 July 1976
- Correspondence between R C Doherty (Medical Director, ACC) and J S Maule (NZ Society of Physiotherapists) concerning services being used in a responsible fashion – June 1976
- Internal correspondence between J E Shires (Executive Officer, ACC) and P D Hamer (Liaison Officer, ACC) regarding Sports Injuries – June 1976
- Letter from R C Doherty (Medical Director, ACC) to J S Maule (Physiotherapist, Wellington) concerning discussions surrounding mileage and fees per service – 15 June 1976
- Correspondence between G A West (Medical Officer, ACC) and P Hesterman (Physiotherapist, Waihi) regarding declined claim for walking sticks and crutches – May 1976
- Internal letter from Director of Compensation (ACC) to The Chairman (ACC) regarding physiotherapists bulk billing – 5 May 1976
- Internal correspondence between B H Martin (Regional Executive Manager, ACC) and J E Shires (Executive Officer, ACC) regarding

report on the investigation of Clare Davey for overuse of travel expenses – March 1976

- Correspondence between S Cameron (Orthopaedic Surgeon) and D R Montgomery (Physiotherapist, Christchurch) regarding Montgomery's ignorance and nonsense in the treatment of his client – October 1975
- Internal letter from K L Sandford (Chairman, ACC) and Director of Finance (ACC) regarding grave concerns over the rumour of "very big money" being able to be made by physiotherapists through excessive claims – 30 September 1975
- Correspondence between A C A Coombes (Medical Director, ACC) and J S Maule (NZ Society of Physiotherapists) concerning arrangements for physiotherapists bulk billing – September 1974
- Generic letter from J R Coster (for Director, Department of Health) to numerous physiotherapists concerning physiotherapy benefits – 20 May 1974
- Correspondence between A C A Coombes (Medical Director, ACC) and M Laslett (Physiotherapist, Mt Eden) regarding response to comments on the accident compensation scheme – May 1974
- Letter from K L Sandford (Chairman, ACC) to The President (NZ Society of Physiotherapists) regarding ACC's role in paying the cost of medical treatment according to what is reasonable by New Zealand Standards – 19 March 1974
- Internal letter from K L Sandford (Chairman) to Medical Director (ACC) regarding comments for the reply to Mr Laslett on the new Accident Compensation Bill – 19 March 1974
- Letter from R I Tizard (Minister of Labour) to M K Lamont (NZ Physiotherapists Private Practitioners Association) regarding physiotherapist's fees under the workers' compensation act – N.D.

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- Large file
- Correspondence between T M Avery (for Medical Director, Accident Compensation Corporation) and numerous physiotherapy clients and physiotherapists concerning payment of lodged ACC claims (w/attached medical certificates) – 1979-1980
- Correspondence between A Hoffman (Executive Officer) and B R Webling concerning Mr Webling's application for review – April 1980
- Note for File prepared by T M Avery (Physiotherapist) concerning declining Mr Young's reimbursement application – 14 May 1980
- Correspondence between E B Taylor (for Executive Officer) and F A Trotter concerning the application for review board – 2 May 1980
- Letter from T M Avery (for Medical Director, ACC) to R Wilkinson (Burnham Military Camp) concerning non-payment of Mr Oldham's surcharge by the ACC – 26 June 1980
- Letter from T M Avery (for Medical Director, ACC) to S E L Weave concerning a declined claim for physiotherapy treatment – 2 May 1980

- Letter from E B Taylor (for Executive Officer, ACC) to N Biggar concerning an application for review – 25 September 1979
- Correspondence between T M Avery (ACC) and J Eady concerning B R Lochore's claim with ACC – 10 September 1979
- Numerous internal letters from R C Doherty (Medical Director, ACC) to ACC staff concerning Physiotherapy and the ACC – 10 July 1979
- Letter from J N Plaistowe (Registered Public Valuer) to The Medical Director (ACC) concerning reimbursement to Mr Gee – 31 August 1979
- Correspondence between V K Cooper and T M Avery (for Medical Director, ACC) concerning obtaining M3 Physiotherapy Referral Forms – 29 October 1979
- Document prepared by T M Avery (Staff Physiotherapist, ACC) concerning Deputy Supervising Typist (Auto Unit) – Standard Letters – 19 July 1979
- Correspondence between J J Carney and T M Avery (for Medical Director, ACC) regarding questions about physiotherapy reimbursement – January 1980
- Letter from T M Avery (Staff Physiotherapist, ACC) to Medical Director concerning statistics for NZ Society of Physiotherapists – 30 May 1979
- Correspondence between T M Avery (for Medical Director, ACC) and Superintendent in Chief (Waikato Hospital Board) concerning "Form M3 – Claim for Physiotherapy Services" – 11 July 1979
- Letter from G Davies (Admitting Officer, Auckland Hospital) to Medical Director (ACC) regarding supplies of ACC forms – 11 Jun 1979